

Easy to Administer Conferencing Resources with Sonexis™ ConferenceManager

The Sonexis ConferenceManager has been expressly designed to be easy to administer. While enjoying the substantial cost savings and enhanced security of an in-house conferencing solution, companies can also be assured that they will not incur burdensome administrative costs. The process of adding, changing, and deleting user accounts, setting user privileges, managing system resources, monitoring system status, and generating reports is simple and straightforward, requiring very little of an administrator's time.

Conference Administration

Administrators can securely access a comprehensive set of web-based management tools, allowing them to:

- Add, change, and delete users authorized to host conferences using the system
- Delete saved conference rooms
- View a list of current conferences and end conferences to free up ports if necessary
- View the number of ports currently in use and scheduled for use and cancel scheduled conferences to free up ports if necessary
- View and export conferencing statistics and usage reports
- Set dial-out permissions and department codes on a per account basis
- Require a password for users to create an account
- Specify a PBX dialing prefix in the system, if necessary, to expedite conference dial-out
- Set a port utilization alert that notifies administrators when the system is nearing capacity



User Self Service Administration

Administrators can allow users to perform many of the routine user account management tasks themselves via a web-based interface. These tasks allow users to:

- Set up an account and gain immediate access to conferencing
- Select a Conference ID and PIN for their own account
- Change account details at any time, with changes taking effect immediately
- Automatically place a shortcut on the desktop for instant access to the Sonexis ConferenceManager

To meet the need of St. Paul Venture Capital to bill conferencing costs to specific accounts, Sonexis ConferenceManager efficiently tracks conferencing usage. This allows the firm to easily identify who is using the conferencing system and to export usage reports via a web interface for billing minutes back to each discipline's budgets.

Sonexis, Inc. delivers an in-house, secure, integrated audio and web conferencing system that helps businesses improve business processes and communications while significantly reducing the cost of conferencing.

Conference Reporting

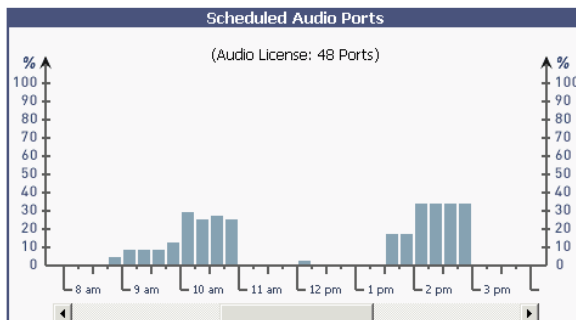
Administrators can easily monitor system status and generate reports on system usage. The Sonexis ConferenceManager reporting features allow administrators to:

- Monitor system status and capacity via an LCD panel or remotely through a web-based interface
- Review historic, current and scheduled system usage
- View details on attendees' participation in individual conferences
- Generate call detail reports, including specific account codes, in order to bill the appropriate parties. Reports can also be exported to third party billing systems.
- View conference activity via predefined or customized reports

System Administration

The Sonexis ConferenceManager provides an array of system administration tools, allowing administrators to perform critical tasks, including:

- Monitor telephony span and channel status
- Set alarms to automatically notify administrators of specific system events
- Access the system via keyboard, video monitor, and mouse (KVM) to apply operating system patches and service packs as required



Administrators can easily monitor system status, usage, and capacity.

Administrator Training and Support

Sonexis provides administrators with specialized training and comprehensive documentation so that they can quickly understand how to manage the system most effectively. With the purchase of the Sonexis ConferenceManager, administrators receive:

- Training from expert Sonexis Customer Care engineers for system administrators and for conference hosts
- Full documentation on ConferenceManager system administration, including Quick Start guides that can be provided to end users to help in setting up and managing accounts
- Access to the Sonexis "Customer Care Hotline" for live support via telephone or email
- Access to the Sonexis "Customer Care" website, which provides information on system performance, training presentations, product guides, and other information to help maximize the investment in the Sonexis ConferenceManager.

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