

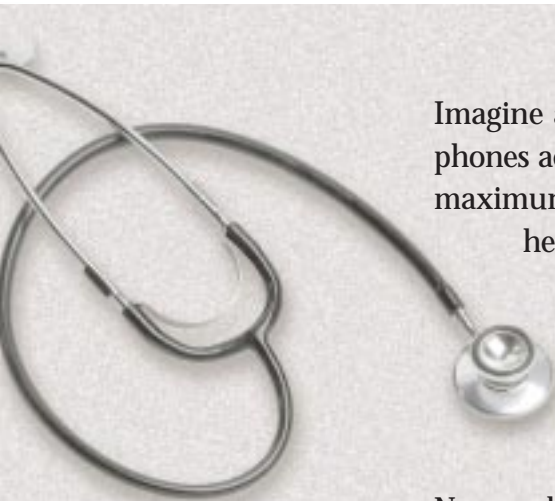
Lucent Technologies
Bell Labs Innovations



PARTNER[®] **Communications** **Solutions for Healthcare**

Using Your Telephone System to Enhance
Patient Satisfaction and Streamline
Front Office Procedures





Imagine a medical facility where the tele-
phones actually help staff serve patients with
maximum personalized attention . . . A
healthcare practice where patients' calls
get to the right person quickly and
efficiently, any time of the day or
night . . . An office where com-
munication is always reliable and
highly professional . . .

Imagine . . .

Now make it happen, with the **PARTNER**[®]
Advanced Communications System (ACS)
from Lucent Technologies.

PARTNER ACS is designed with your needs
in mind. It puts powerful communications
solutions in your hands, to help you serve
your patients better *and* run your facility more
profitably. Best of all, the system is easily
adapted to your needs—which means you
don't have to change your office processes or
routine to get maximum advantage
from **PARTNER** ACS.





Professional, Reliable Communications

You can rely on **PARTNER** ACS solutions to help you communicate professionally every time.

- Greet each caller appropriately, with **PARTNER** telephone displays of caller number and name.¹
- When your office is especially busy, use an Automated Attendant as a backup to courteously answer and expertly route calls that you and your staff can't get to right away.
- Be responsive to employees' and callers' language needs or preferences with a choice of languages for telephone displays and optional voice messaging.
- Get fast data transfer and Internet access by using your **PARTNER** ACS with digital circuits such as ISDN (Integrated Systems Digital Network) or T-1 service.²
- Keep serving your patients' needs even in the event of an electrical power outage, with the ability to make and receive calls by connecting an ordinary single-line phone to the system.
- Minimize downtime with **PARTNER** ACS state-of-the-art system backup and restoration.





Efficiency and Time Savings

Lucent Technologies provides **PARTNER** ACS solutions that can be tailored to your needs, delivering benefits that will save time and effort for you and your staff, *and* will reduce costs.

- Make communication more convenient for everyone in the office by easily incorporating multiple **PARTNER** telephones, your fax machines, modems, and PCs into your telephone system.
- Enjoy quick, easy dialing of up to 100 of your most frequently called telephone numbers from any **PARTNER** phone.
- Follow-up on important calls and even on “missed” calls, quickly and easily, with a scrollable display of Caller IDs and one-touch return dialing.¹
- Evaluate staff efficiency and patient follow-up with tools that help you track how well your office is handling calls.
- Make your staff more mobile and productive within your facility by integrating optional wireless telephones.
- Manage costs by preventing unauthorized telephone usage and controlling toll-call access on an individual phone basis.

¹ Optional Caller ID number and name where available through your local exchange company.

² Requires a termination device.



PARTNER Advanced Communications System

Designed and built by Lucent Technologies—the company that evolved from the equipment manufacturing units of AT&T to become a market leader in telephone systems—***PARTNER*** ACS is specifically created with your needs in mind.

PARTNER ACS provides professional, reliable business communications that build efficiency and patient satisfaction while controlling costs—all to help your healthcare business grow and prosper.

The easy-to-use capabilities of ***PARTNER*** ACS, coupled with the convenient features that are built into the ***PARTNER*** telephones, help you maximize your communications without a lot of “add-ons” and extra costs. State-of-the-art PC card technology allows you to easily upgrade with new features and capabilities as you need them—to keep your communications on the cutting edge without having to invest in a new system. In addition, Lucent ***PARTNER*** systems are Year 2000 compliant.

To learn more about ***PARTNER*** ACS solutions for healthcare, talk to your Lucent Technologies representative or your local Lucent Technologies Authorized Dealer or Sales Agent. And, for late-breaking product news, visit our Web site at [www.lucent.com/smallbusiness].

