

Leading the way in Voice Processing Solutions



KEY VOICE®

what business calls for

- 10,000 mailboxes
- 4-64 port availability
- Over 200 hours of storage

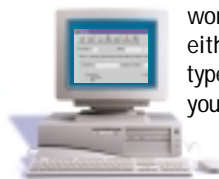
iNterchange™

messaging without boundaries™

iNterchange™

- 100 mailboxes
- 4-8 port availability
- Over 200 hours of storage
- Can be upgraded to larger version

Messaging without boundaries. Explore new frontiers of efficiency with unified messaging, as iNterchange breaks down the barriers of conventional messaging. Voice mail, e-mail, and faxes merge, allowing total control over the flow of message information that is so vital to successful business. Messages move between communication devices without regard to message type, offering unprecedented expediency of access, prioritization and management. iNterchange gives



workers the freedom to access all their voice, fax, and e-mail messages from either a PC or a telephone. They can receive all their messages, regardless of type, in a single universal mailbox. With iNterchange, the boundaries keeping your company from efficient communication and maximum profitability are gone.

- 10,000 mailboxes
- 4-64 port availability
- Over 200 hours of storage
- Can be upgraded to iNterchange

Corporate Office® NT

calling for more power

Small Office® NT

- 100 mailboxes
- 4-8 port availability
- Over 200 hours of storage
- Can be upgraded to Corporate Office NT or iNterchange

Revolutionize how your business communicates. Corporate Office NT illuminates the vision of network connected voice processing. By combining state-of-the-art voice processing features with the reliability and flexibility of Microsoft Windows NT platform, you will meet your customers' need with new competitive advantages. Corporate Office NT bridges the gap between your proprietary telephone system and your standards-based network, offering you more connections and capabilities.

- Up to 100 mailboxes
- 2-4 port availability
- Over 60 hours of storage
- Can be upgraded to Small Office NT or Corporate Office NT

Small Office®

processing opportunities step-by-step

Small Office® Lite

- 25-50 mailboxes
- Over 60 hours of storage
- Can be upgraded to Small Office

Every call is an opportunity you can't afford to miss. Callers will be impressed with the seamless performance of Small Office. Each call is processed carefully with efficiency and reliability. Through its advanced auto attendant and sophisticated feature set, innovations such as call forwarding, call queuing, custom greetings, and message notification will ensure that you have the tools you need to capitalize on every call that can potentially grow your business.



- 25-50 mailboxes
- 2-4 port availability
- 2-4 hours of storage
- Over 60 standard features

Debut®

sounding big makes earning easier

Be defined by the tone of your voice. You need a solution that catches the attention and earns the respect of callers. Debut offers sophisticated voice processing power through a full feature set more common to larger voice processing systems—yet Debut is remarkably affordable for small business needs. Beginning with Debut's advanced auto attendant, every caller will be greeted, informed, and routed to the right destination. Debut empowers you to manage your calls while you go about growing your business.



Web Access

Access all your messages through any browser.

Got access to the web? Then you have access to all your voice messages, faxes, and emails in your Microsoft® Outlook Inbox through any web browser. And your voice messages are streamed directly to you.

- Compatible with any Web browser
- Microsoft® Outlook integration



E-Mail Reader

Stay in touch, while traveling light.

As a mobile professional, you no longer need a slow dial up connection or a heavy laptop to access all your messages on the road. Using the latest text-to-speech technology, you can call from anywhere in the world to listen and respond to your e-mails, all in one easy phone call.

- Intelligent conversation
- Comprehensive content
- Natural dialect
- Reply to email from any telephone



Customer Service

Ride the peaks and valleys of call volume with efficiency.

Every business is a center for call activity. And every day has its peaks and valleys in call volume. Your capacity to manage every call with optimal efficiency impacts each customer experience and your bottom line.

- Call distribution options
- Extension status
- Caller options in queue
- Live keypad during queue
- Telephone display statistics
- Reports
- Simplified agent login



Visual Call Management

A clear overview of your world.

See and manage your voice and fax activity all at once, then prioritize in a blink of an eye. VCM is a powerful computer telephone integration tool that delivers live call handling and voice mailbox control conveniently from the desktop.

- Screen pops
- Call forwarding
- Create, assign, and activate greetings
- Send faxes directly from desktop



Fax Distribution

Automate the delivery of your most requested documents.

By allowing callers 24-hour access to your most commonly requested documents, callers will use their keypad to choose which documents they want to receive. And your personnel will be reserved for matters requiring a more human touch.

- 24-Hour access
- Call back or same call



Fax Mail

Intelligent fax routing to the right destinations.

An incoming fax can be routed directly to your voice mailbox—delivered in a confidential manner—while also allowing you touchtone access to that fax message no matter where you are.

Give customers more information, faster.

By allowing customers to access database information linked to your phone system, you will provide callers with instant 24-hour access to what they need. Whether you provide order status, account balances, information updates or more, the convenient access to this information can persuade customers to choose you as their provider.

Give customers searchable listings by phone.

List your offerings and allow your customers to search those listings by telephone. Use filtering questions to match customer criteria to the listings that meet their exact needs.

Send important messages out to your customers.

You need to keep customers informed about your latest offerings. Use your system's idle time to call out to your customers and deliver your information automatically. When a call is answered you can play a recorded message, transfer to a live agent, send a fax, ask a series of questions and perform other critical functions.



KEY VOICE®

what business calls for

For more information visit us at www.keyvoice.com or contact your local Key Voice distributor.